

## Accessibility Guide for Cavendish Hall



Cavendish Hall is a charming country house. It is situated on the outskirts of a small village in the Suffolk countryside and features elegant rooms and generous gardens. The Hall was built around 1800 and donated to the Landmark Trust by its previous owner, Mrs Pamela Matthews, who had grown up in the house and wished to share her love of it.

Cavendish Hall provides mobility, hearing and visual facilities to National Accessibility Scheme standards. The purpose of this document is to describe those facilities.

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## Contact us

For all enquiries, including any related to any accessibility requirements, contact our Booking Enquiries team on:

- Email [booking@landmarktrust.org.uk](mailto:booking@landmarktrust.org.uk)
- Phone 01628 825925
- Fax 08432 906896

# Introducing Cavendish Hall

At a glance

## **Level access**

There is level access from the main entrance to:

- Bedroom: there is one accessible bedroom at Cavendish Hall
- Accessible ensuite
- Hallway & kitchen/breakfast room
- Dining room
- Sitting room
- Library
- Flower Room
- Terrace (via ramp from Flower Room)
- Gardens

## **Bedrooms**

- We have non-allergic bedding.
- We provide hypo-allergenic pillows on request.
- There are twin beds in this room.
- Audio & visual smoke detector/fire alarm.

## **Level access bedrooms**

- The route from the setting down point to entrance is sound and even.
- The route to the bedroom is 750mm wide, or more.
- The bedroom door is 750mm wide, or more.
- There is unobstructed floor space 1200mm by 900mm, or more.
- The bathroom has a level access shower.

## Visual

- Bedroom has uniform, even lighting.
- Additional reading lights above each bed.
- The walls and the doors have high colour contrast.
- We can provide information in large print.

## General

The accommodation is suitable for:

- Older and less mobile guests
- Part-time wheelchair users
- Hearing impaired guests
- Visually impaired guests



## Getting here

### Address

Cavendish Hall  
Cavendish Road  
Cavendish  
Suffolk  
CO10 8BN

### Travel by public transport

- Cavendish Hall is situated on the edge of a small Suffolk village. Due to its rural location, there is a limited bus service that stops approximately 1 mile away in the village centre so is not suitable. The nearest train station is in Sudbury, which is a small station on a branch line. All visitors arrive and travel around by car as there is no real suitable alternative.

### Travel by taxi

- You can get a taxi with Felix by calling 01787 310574 or 01787 372125. The taxi company has wheelchair accessible vehicles.
- Wheelchair accessible taxis are available from <https://www.felixcoaches.co.uk/wheelchair-accessible-coaches-sudbury-suffolk/>

### Parking

- We have a car park. There is one accessible parking space. The parking is less than 50 metres from the main entrance. Parking is free.
- From the car park to the entrance, there is level access. The route is no less than 3000mm wide.

## Arrival

### Parking and level access



Image 1: Level parking space and drop off at the rear of the driveway

### Path to main entrance



Image 2: Level access from the parking space to the rear entrance of the property

- From the parking to the main entrance, there is level, firm access.
- The path is 3000mm wide, or more.
- The path has a very slight slope down to the main entrance.

## Main entrance



Image 3: The main accessible entrance at the rear of the building

- The main entrance has level access.
- The door is 1100mm wide.
- The entrance door is side hung and manual. There is no more than a 25mm step down into the 'boot room' as you enter through the door. A small ramp has been installed to aid ingress and egress. There is also a 10mm lip between floor finishes between the 'Boot Room' and rear hallway.

## Getting around inside

### Accessible bedrooms

A twin bedroom with access to a shower room ensuite to the right and space at the end of the beds.



Image 4: The twin bedroom has a large sash window looking over the garden

Image 5: Sisal fitted carpet

- From the main entrance to this area, there is level access.
- The route to the bedroom is 800mm wide, or more. The bedroom door is 840mm wide. There is 1500mm to one side of a bed and 900mm at the side of the furthest bed. The bed is 650mm high. There is a 40mm gap beneath the bed.
- Bedrooms have ceiling lights, bedside lamps, overhead reading lights and natural daylight.
- Lights are LED.
- All bedrooms are non-smoking.
- Non-allergenic bedlinen (duvets, pillows, protectors, sheets, pillowcases) are available on request.
- We can move the bedroom furniture to improve accessibility.
- There is a low clothes rail. You can use the rail sitting down.
- The bedroom is twin only.
- Free standing lamps can be moved and positioned to suit personal requirements.
- The walls and the bedroom fittings have high colour contrast.



## Accessible bathroom



Image 6: Wet room with accessible sink, shower seat and handrails



Image 7: Toilet with accessible handrails

- The shower room is ensuite. The shower room door is 850mm wide.
- The shower is a level access shower. The level access shower has a seat. The level access shower has handrails.
- The toilets have handrails. The direction of transfer onto the toilet is to the right. There is 1000mm at the side of the toilet.
- There is 1700mm in front of the toilet. The toilet seat is 455mm high.
- The basin is 800mm high. The taps are lever operated. There is space under the basin, with no pedestal or boxing.
- The walls and the bathroom fittings have high colour contrast.

 Self-catering kitchen



Image 8: A large open kitchen with clear under space access below the hob and sink



Image 9: Pull out accessible work surface



Image 10: Accessible ovens with doors that slide underneath to give more space. There are also additional surfaces for both ovens that can be extended if required

- We have a large open kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is 800mm wide, or more.

- There is a pull out worksurface in the kitchen to enable wheelchair users to prepare food. The work surface is available with clear under space and available at a height of 865mm. There is a socket immediately adjacent the work surface.
- The hob is available with clear under space and available at a height of 855mm.
- The sink is available with clear under-space and available at a height of 665mm. The sink has lever taps for ease of use.
- The oven is available at a height between 600mm and 900mm. Beneath the ovens there are pull out heat-resistant boards to enable hot ovenware to be placed as they go in/out of the oven.
- The table and plates have high colour contrast.
- The kitchen is open to the Breakfast Room. All crockery/glassware is stored at low level in the Breakfast Room unit. This unit has slide open doors for ease of use.

## Breakfast room



Image 11: Large breakfast room table with a removable bench to give under space access

## Sitting room



Image 12: The sitting room space

- The fireplace is accessible and can be tended from a wheelchair.
- From the main entrance to the Sitting Room, there is level access. The route is 1000mm wide, or more. Door to sitting room is 1000mm wide, or more.

## ✂ Dining room



Image 13: Dining room

- From the main entrance to the dining room, there is level access. The route is 1000mm wide, or more. Door to Dining Room is 1000mm wide, or more.
- Chairs can be removed from the dining room table to provide under space access.

## Library



Image 14: The Library space

- From the main entrance to the library, there is level access. The route is 1000mm wide, or more. Door to Library is 1000mm wide, or more.

## Visual impairment - general information

- We have high colour contrast between walls and doorframes.

## Getting around outside

### Terrace



Image 15: A wooden ramp can be added to the Flower Room exit for step free access



Image 16: A foldable metal ramp can be placed on the terrace to gain access onto the grass

- From the main entrance to this area, there is level access. The route is 1100mm wide, or more.
- The entrance is 1000mm wide.
- There is ramped access out to the terrace from the Flower Room French doors that open inwardly to enable direct access to the terrace outside. The French doors out to the terrace are 1000mm wide.
- The terrace does not have a smooth finish. Due to its age and the use of natural stone slabs, there are some slightly raised and uneven surfaces.
- To get to an external table, there are no steps on the terrace.
- There is an aluminium foldable ramp available for guest use in order to access the grassed areas from the terrace.

## Customer care support

### Accessibility equipment

Accessibility equipment available on request, with our compliments:

#### Bathroom

- Integrated shower seat
- Toilet seat riser
- Touch top rather than pedal bins in bathroom

#### Dining

- Dining chair with arms (carver chair)

#### Throughout

- Kerb/doorstep ramp (for use elsewhere)

There is a vehicle charging point (VCU) for guests arriving with electric vehicles if they need charging.

Further larger accessible equipment can be hired in for the duration of your stay by arrangement in advance with Red Cross Mobility Aids in Cambridge. There is a charge for these items. You can hire mobility equipment from Red Cross Mobility Aids by calling 07590 962907.

### Emergency evacuation procedures

- The fire alarm has flashing lights.
- Fire and CO2 alarms have both audible and flashing visual alarms if they go off.